



COVID-19 Vaccine Delivery

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Clinic Approach

- **We administer vaccine using existing clinics, staff and processes**
 - 20 clinics
 - 40,000 flu shots given annually
 - Supplement PHMG staff with student nurses and Idaho National Guard staff
- Clinics continue to see ~1,000 urgent care patients daily; 40% of whom need COVID care (PPE, separate areas, etc.)

Daily Operations



Dedicated staff give vaccine

- Existing staff works on weekdays
- Special weekend staff: Provider, 2-3 Student nurses, PHMG nurse, CSR
- Hourly throughput varies by location and day

	Urgent Care Open Daily	Weekend Vaccine Clinics	Weekly Total
Locations open	6	3	—
Vaccines given per week	2,350	1,600	3,950

Scheduling

We schedule first doses when vaccine is in-hand

- Second dose appointment is scheduled at time of first dose
- We reach out to eligible groups with scheduling instructions

Example: 65+ Communication

- All patients 65+ received overview email (here's how we'll do it)
 - Identified most vulnerable patients
 - Contact ~500 per day with invitation sent via phone, text, email
 - Follow-up calls to patients who don't respond

Vaccine Given & Opportunity

- As of 2/3, we have given more than 8,800 doses
 - Additional 9,300 future appointments scheduled
- Ability to double or triple weekly total if provided vaccine

	Urgent Care Open Daily	Weekend Vaccine Clinics	Weekly Total
Locations open	6	3	—
Vaccines given per week	2,350	1,600	3,950
Opportunity	4,700 – 7,050	3,200 – 4,800	7,900 – 11,850